
(19)		Canadian Intellectual Property Office	Office de la Propriété Intellectuelle du Canada	(11) CA 2 408 553	(13) A1
		An Agency of Industry Canada	Un organisme d'Industrie Canada	(40) 22.11.2001 (43) 22.11.2001	

(12)

(21) 2 408 553

(51) Int. Cl. 7: H04L 12/16, G06F 17/60

(22) 08.05.2001

(85) 08.11.2002

(86) PCT/US01/14694

(87) WO01/088831

(30) 60/203,933 US 12.05.2000

(71) NINTENDO OF AMERICA INC.,
4820 - 150th Ave. N.E., REDMOND, XX (US).

(72)

KOON, DAVID G. (US).
JUNGER, PETER J. (US).
SHOECRAFT, CASSANDRA B. (US).

(74)

FURMAN & KALLIO

(54) PROCEDE ET APPAREIL PERMETTANT AUX ACHÉTEURS DE PRODUITS D'OBTENIR DES INFORMATIONS EN
MATIERE DE RENVOI ET D'INITIER DES RETOURS DE PRODUITS PAR LE BIAIS D'UNE CONNEXION RESEAU EN
LIGNE

(54) METHOD/APPARATUS FOR ENABLING PURCHASERS TO OBTAIN RETURN INFORMATION TO RETURN
PRODUCTS VIA ON LINE TRANSACTIONS



Office de la Propriété
Intellectuelle
du Canada

Canadian
Intellectual Property
Office

Un organisme
d'Industrie Canada

An agency of
Industry Canada

CA 2408553 A1 2001/11/22

(21) 2 408 553

(12) DEMANDE DE BREVET CANADIEN
CANADIAN PATENT APPLICATION

(13) A1

(86) Date de dépôt PCT/PCT Filing Date: 2001/05/08	(51) Cl.Int. ⁷ /Int.Cl. ⁷ H04L 12/16, G06F 17/30
(87) Date publication PCT/PCT Publication Date: 2001/11/22	(71) Demandeur/Applicant: NINTENDO OF AMERICA INC., US
(85) Entrée phase nationale/National Entry: 2002/11/08	(72) Inventeurs/Inventors: JUNGER, PETER J., US; SHOECRAFT, CASSANDRA B., US; KOON, DAVID G., US
(86) N° demande PCT/PCT Application No.: US 2001/014694	(74) Agent FURMAN & KALLIO
(87) N° publication PCT/PCT Publication No.: 2001/088831	
(30) Priorité/Priority: 2000/05/12 (60/203,933) US	

(54) Titre : PROCEDE ET APPAREIL PERMETTANT AUX ACHETEURS DE PRODUITS D'OBTENIR DES
INFORMATIONS EN MATIERE DE RENVOI ET D'INITIER DES RETOURS DE PRODUITS PAR LE BIAIS D'UNE
CONNEXION RESEAU EN LIGNE
(54) Title: METHOD/APPARATUS FOR ENABLING PURCHASERS TO OBTAIN RETURN INFORMATION TO RETURN
PRODUCTS VIA ON LINE TRANSACTIONS

(57) Abrégé/Abstract

An electronic registration system facilitates authorized product returns and reduces the incidence of improper returns. A retailer sales associate is prompted to enter individual product identification information such as an individual serial number. This individual product identification information is then stored in a data base along with the date on which the product was sold and an appropriate UPC code, SKU number or manufacturer code. A check digit algorithm may be used to verify the serial number prior to storage. A sales receipt may be imprinted with at least the date of the transaction and the serial number. When a product is returned, the retailer may cross-reference the serial number on the product with that on the receipt to verify the sales receipt. Otherwise, the database may be searched for pertinent sales information. A customer may also access a return authorization engine via the Internet to obtain return approval, an authorization number, return instructions, etc. to reduce retailer hassle.

Canada

<http://opic.gc.ca> • Ottawa-Hull K1A 0C9 • <http://cipo.gc.ca>

OPIC • CIPD 191

OPIC



CIPD

Canadian Patents Database

(12) Patent Application:

(11) CA 2408553

(54) METHOD/APPARATUS FOR ENABLING PURCHASERS TO OBTAIN RETURN INFORMATION TO RETURN PRODUCTS VIA ON LINE TRANSACTIONS

(54) PROCÉDE ET APPAREIL PERMETTANT AUX ACHETEURS DE PRODUITS D'OBTENIR DES INFORMATIONS EN MATIERE DE RENVOI ET D'INITIER DES RETOURS DE PRODUITS PAR LE BIAIS D'UNE CONNEXION RESEAU EN LIGNE

[View or Download Images](#)

[View Administrative Status](#)

ABSTRACT:

An electronic registration system facilitates authorized product returns and reduces the incidence of improper returns. A retailer sales associate is prompted to enter individual product identification information such as an individual serial number. This individual product identification information is then stored in a data base along with the date on which the product was sold and an appropriate UPC code, SKU number or manufacturer code. A check digit algorithm may be used to verify the serial number prior to storage. A sales receipt may be imprinted with at least the date of the transaction and the serial number. When a product is returned, the retailer may crossreference the serial number on the product with that on the receipt to verify the sales receipt. Otherwise, the database may be searched for pertinent sales information. A customer may also access a return authorization engine via the Internet to obtain return approval, an authorization number, return instructions, etc. to reduce retailer hassle.

CLAIMS: [Show all claims](#)

*** Note: Data on abstracts and claims is shown in the official language in which it was submitted.

(72) Inventors (Country):	KOON, DAVID G. (United States) SHOECRAFT, CASSANDRA B. (United States) JUNGER, PETER J. (United States)
(73) Owners (Country):	NINTENDO OF AMERICA INC. (United States)
(71) Applicants (Country):	NINTENDO OF AMERICA INC. (United States)
(74) Agent :	SMART & BIGGAR